



Altigen Port Requirements

The below listed TCP and UDP port numbers are proprietary and will need to be passed directly to the Altigen servers IP address if the related program or service is being utilized by the customer. If the server has only an internal, NAT address, port mapping will have to be used for each port range. Otherwise, a routable IP address will have to be statically assigned to the Altigen server and these ports will need to be open through a firewall. Not all ports are necessary for each customer, please ensure only necessary ports are open according to the customer's usage and needs.

| Client | Server/Service | TCP | UDP |
|---|---|---|---|
| Alti-Reach | Alti-Link | 10015 | |
| Alti-View | Alti-Link+ | 10025 | |
| Alti-View | VM Services | 10028 | |
| CDR Search | Alti-Link+ | 10025 | |
| TAPI Client | TAPI Gateway | 10026 | |
| Multicast Discovery for non-AltiGen IP Phones | VoIP Gatekeeper (For Siemens and Polycom IP Phones) | | 1718 to 1719 |
| VoIP H.323/H.225 | VoIP H.323/H.225 | 1720 | |
| VoIP H.323 | Phone Service For AltiGen Alti-IP600 IP Phone | 10032 | |
| VoIP H.245 | VoIP H.245 | 49152 to 49214 (+62 ports per VoIP board) | |
| VoIP RTP | VoIP RTP | | 49152 to 49214 (+62 ports per VoIP board) |
| PC Anywhere | PC Anywhere | 5633 | 5634 |